



Julio Andres Castañeda Millan

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WORK EXPERIENCE

WEB DESIGNER – FREELANCE – 2025 – Current – LEIRIA, PORTUGAL

Website and E-commerce Development: As a freelancer, I created and implemented customized websites and online stores using platforms such as WordPress, Shopify, WooCommerce, and other e-commerce tools, ensuring functionality, design quality, and an optimal user experience.

Functionality Configuration and Customization: I adapted templates, modules, and plugins according to client needs, including code adjustments and integration of payment systems, gateways, CRMs, and other essential services for platform operations.

Digital Project Management: I participated and collaborated in various digital projects, from conception to delivery, coordinating tasks, deadlines, and client communication, ensuring efficient execution aligned with project objectives.

Optimization and Maintenance: I performed website maintenance, troubleshooting technical issues, optimizing performance, and implementing continuous improvements to ensure a stable and secure user experience.

Client Consulting and Support: I assisted clients in defining digital strategies, providing recommendations on functionalities, design, and performance, and ensuring continuous support throughout the project lifecycle.

Continuous Learning and Technology Updates: I stayed up-to-date with new technologies, web design trends, and e-commerce tools, applying advanced knowledge to deliver modern and efficient solutions to clients.

SOFTWARE DEVELOPER – MAQUINANDO – 2021 – 2022 – MEDELLIN, COLOMBIA

Software Development: Designed and developed software applications by writing clean, efficient, and maintainable code based on project requirements and system architecture.

Problem Solving & Debugging: Identified, analyzed, and resolved software issues through testing, debugging, and effective troubleshooting techniques.

Software Design & Architecture: Contributed to software design, including system architecture, database structures, and technical specifications, ensuring scalable and user-friendly solutions.

Team Collaboration: Worked collaboratively with cross-functional teams including developers, designers, engineers, and IT professionals to deliver high-quality projects.

Testing & Quality Assurance: Performed functional and technical testing to ensure software reliability, scalability, security, and compliance with requirements.

Documentation & Maintenance: Created clear technical documentation and maintained production systems through continuous improvements, bug fixes, and feature enhancements.

Continuous Learning: Kept up to date with new technologies, programming languages, and development tools to continuously improve software quality and performance.

E-COMMERCE SUPPORT AGENT – VTEX – 2020 – 2021 – MEDELLIN, COLOMBIA

Managed and resolved customer support tickets: ensuring fast response times and effective solutions to technical and operational platform issues.

Provided technical support to clients using the VTEX platform, assisting with store setup, modules, functionalities, and basic code/script customizations.

Supported the configuration and integration of payment systems, gateways, plugins, and third-party modules to ensure smooth e-commerce operations.

Tested and validated implemented features, reviewed code changes, and optimized store performance and stability.

Documented all customer interactions and applied solutions, maintaining accurate records and ensuring continuity of support.

Followed VTEX quality standards and best practices to deliver high-quality support and ensure customer satisfaction.

Collaborated with support agents, developers, and internal teams to resolve complex issues through clear and effective communication.

Stayed up to date with VTEX platform updates and e-commerce trends to continuously improve support and recommend enhancements to clients.

SKILLS

VTEX | HTML 5 | CSS3 | JavaScript | React | PHP | Astro | JQuery | SASS | Tailwind | Bootstrap | WordPress | Elementor | woo | Shoppify

EDUCATION AND TRAINING

09/02/2007 – 28/02/2011 Bucaramanga, Colombia
ADMINISTRADOR DE PROJETO E SISTEMA Unidades Tecnológicas de Santander

Address Av. Los Estudiantes #9-82, Bucaramanga, Santander, Colombia, 680005318, Bucaramanga, Colombia |

Website <https://www.uts.edu.co/sitio/>

LANGUAGE SKILLS

Mother tongue(s): SPANISH
Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
PORTUGUESE	B2	B2	B1	B1	B1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user